

burning kiln winery

Employment Opportunity:

Food and Beverage Server

Part Time, Seasonal Position

As a Food and Beverage Server, you're integral to crafting memorable dining experiences. Your role extends beyond delivering delicious food but also includes a deep knowledge of wine. Your passion for hospitality, attention to detail, and excellent communication skills contribute to overall guest satisfaction, enriching their experience with expert insights into our food and beverage offerings.

Job responsibilities include, but not limited to:

- Welcome, serve and take orders of guests in a timely and efficient manner.
- Maintain a warm and friendly attitude.
- Help guests select food and beverages by suggesting courses, explaining the chef's specialties, identifying appropriate beverage pairings, and answering food preparation questions.
- Maintain and prepare tables for dining by setting condiments, napkins, service plates, glasses, water pitcher and utensils.
- Protects establishment and guests by adhering to sanitation, safety, and alcohol beverage control policies.
- Help fellow team members and other departments wherever necessary to maintain positive working relationships, with instruction from department managers.
- Responds to guests inquiries and requests over phone and email in a timely and efficient manner.
- Ability to operate a cash register and handle/balance transactions accurately.
- Provide excellent customer service and ensure customer satisfaction.
- Maintain cleanliness and organization of the beverage station and work area.
- Promote the sale of wine and non-wine products.
- Perform basic cleaning tasks and maintenance in the winery and on property.
- Effectively answer questions about wines, winemaking techniques, tasting notes and general tourist information.
- Collaborate with other team members to ensure smooth operations.

Qualifications:

- Ability to work in a fast-paced environment while maintaining attention to detail.
- Strong communication and interpersonal skills.
- Smart Serve Certification is required.
- Must be able to stand, walk, lift and bend for up to 8 hours a day.
- Flexibility to work evenings, weekends, and holidays as required.
- Familiarity with Burning Kiln wines and knowledge of Norfolk County (*Preferred but not required*)
- Previous experience in Food Service, Retail, or Hospitality (*Preferred*)

Compensation:

- \$16.55/ Hourly
- Tips

Must be available for winery training starting on April 21st.

Please email a cover letter and resume to chris@burningkilnwinery.ca by 5pm on Monday March 18th, 2024.

Successful applications will be contacted for an interview, before the end of March.